

Pre-Paid Acupuncture Package Agreement - Terms and Conditions

We know that investing in your health over the long haul, while ultimately the most effective approach to health care, can be difficult in our world of increasing budget constraints. To assist you in assuring that you receive the long-term healthcare that you need at an affordable price, we offer the following pre-paid acupuncture package at a discount of 10% off the standard time of service fee.

□ "Intro to Acupuncture" for new patients, includes comprehensive evaluation and first treatment, plus two follow up treatments for \$375;

□ "Acu Four Pack" for established patients, includes four follow-up treatment sessions for \$340.

All packages must be pre-paid in their entirety by the time of your first session. Your package discount cannot be combined with any other discount offered by Kunlun Mountain Acupuncture or its individual practitioners. Your package cannot be used in conjunction with any insurance benefits or to cover any co-pays or co-insurances.

Because your treatment plan is unique to you and your health needs, packages are not transferable to another patient and may not be shared with another patient. Package treatments are for the service purchased and therefore may not be used or applied towards any other services offered by Kunlun Mountain Acupuncture. You may use your package with any of our KMA providers licensed or certified to provide that service.

You have the right to discontinue your treatment plan at any time. Should you wish to discontinue treatment, unused treatments may be refunded, with a written request from you, less the <u>full cost</u> of any treatments already used and a \$45 administrative fee. Refunds may take up to 30 days to process and will be refunded via the original payment method to the original payee only.

Treatments may be used during normal business hours only and are subject to the scheduling availability of your practitioner. Requests for treatment outside of normal business hours may be honored, at the sole discretion of your practitioner, and may include additional fees. You may choose to renew your package as many times as you like. The same terms and conditions outlined here apply to your renewal, and signing this form acknowledges your understanding of this.

Kunlun Mountain Acupuncture holds the right to discontinue or change the terms and/or pricing of these packages at any time with 30 days written notice of these changes. In the event that your prepaid package is discontinued, you will be given the choice to use your remaining treatments within a specified period of time or to be refunded the remaining balance on your account.

Your package never expires, however should a period of significant time pass in between treatments, as a courtesy to you, we may call to remind you that you have unused treatments.

Having read and initialed the above statements, I, __________, acknowledge that I understand and agree to abide by these terms and conditions. I have asked any additional questions I may have concerning this package or treatment and received a satisfactory answer prior to entering into this agreement.

Signed: _____ Date: _____